E-DEK PRO MANUFACTURER'S WARRANTY

(Warranty against Defects)

This Manufacturer's Warranty ("Warranty") is provided by **Eurosunservice Sas di Martorelli Francesco (SYNTEAK GROUP)** ("Manufacturer") to the original purchaser ("Customer") of the **E-DEK PRO Synthetic Marine Decking Product** ("Product").
This Warranty covers defects in material and workmanship under normal use and service conditions, subject to the terms and conditions outlined below.

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1. Product Description

E-DEK PRO is a **synthetic marine decking** specifically designed for marine environments.
The Product is a **dual-layer system**, consisting of:

- an **upper polymer layer**, engineered to provide enhanced surface performance and improved resistance to heat build-up; and
- a **lower EVA/PE foam layer**, designed for comfort and adhesion.

The upper polymer layer significantly **reduces the risk of damage associated with solar amplification phenomena by approximately 80–90%** compared to traditional EVA-only products.
However, as detailed below, **damage caused by solar amplification or reflected sunlight remains excluded from this Warranty**.

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2. Warranty Coverage

a. The Manufacturer warrants that the Product, when properly installed and maintained in accordance with SYNTEAK GROUP installation and care guidelines, will be free from defects in **material and workmanship** for a period of **three (3) years** from the date of purchase.

b. This Warranty covers manufacturing defects that result in:

- abnormal **cracking**,
- **splitting**,
- significant **warping**,
- **delamination**,

- abnormal **deterioration/decay**
  under normal and intended marine use conditions.

c. This Warranty applies only to Products:

- supplied by authorized distributors or installers;
- installed using approved materials and methods;
- used in environments and applications suitable for synthetic marine decking.

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3. Limitations and Exclusions

This Warranty does **not** cover, and the Manufacturer shall not be liable for, any damage, failure or defect resulting from:

a. **Solar Amplification & Excessive Heat**

- Any damage, distortion, bubbling, deformation, discoloration, or surface or structural change caused directly or indirectly by:
  - **solar amplification effects**,
  - reflected or concentrated sunlight (including from glass, polished metal, painted hulls or structures, canopies, hardtops, stainless rails, etc.),
  - excessive localized heat build-up or thermal concentration.
- While the upper polymer layer of E-DEK PRO reduces the likelihood of such effects by approximately 80–90%, **no warranty coverage is provided for any consequence arising from solar amplification or similar phenomena**.

b. **Improper Installation or Maintenance**

- Installation not carried out in accordance with Manufacturer's written guidelines.
- Use of non-approved adhesives, primers, or installation systems.
- Failure to follow recommended cleaning and maintenance procedures.

c. **Misuse, Abuse, or Neglect**

- Impact damage, cuts, burns, dragging heavy or sharp objects, or abnormal mechanical stress.
- Damage caused by collision, grounding, storm events, fire or other acts of nature.

d. **Chemical Exposure**

- Exposure to aggressive chemicals including, but not limited to:
  acetone, strong solvents, undiluted bleach, fuel, oil, harsh cleaners or incompatible products.

e. **Aesthetic Changes**

- Normal wear and tear.
- Reasonable colour variation, shading differences or ageing over time.
- Minor scratches, marks, stains, imprinting or cosmetic imperfections that do not affect structural performance.

f. **Costs Not Covered**

- Labour, removal, re-installation, lifting or launching of vessels, travel, inspection costs or any indirect costs, unless expressly approved in writing by the Manufacturer in advance.

g. **Other Exclusions**

- Products altered, modified or repaired without written authorization from the Manufacturer.
- Products used outside their intended marine decking application.

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4. Warranty Conditions

a. This Warranty is **non-transferable** and applies only to the **original purchaser** indicated on the proof of purchase.

b. The Product must be:

- installed by a qualified professional or according to official SYNTEAK GROUP installation instructions;
- maintained using the Manufacturer's recommended cleaning and care guidelines.

c. Any attempt to extend, modify or verbally alter the terms of this Warranty by third parties (installers, dealers, resellers) is **null and void**, unless confirmed in writing by the Manufacturer.

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5. Remedy

If a valid warranty claim is accepted, the Manufacturer will, at its sole discretion:

a. **Repair** the affected Product area; or
b. **Replace** the defective Product with equivalent E-DEK PRO material; or
c. **Refund** the original purchase price of the defective Product only.

The remedy is strictly limited to the value of the Product supplied and does not include any consequential or indirect losses.
Any replacement or repair does **not** restart the warranty period; it continues only for the remainder of the original 5-year term.

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6. Warranty Claim Procedure

To lodge a warranty claim, the Customer must:

1. Notify the Manufacturer or the authorized reseller/installer **in writing** within a reasonable time and no later than **30 days** from detection of the alleged defect.
2. Provide:
    - proof of purchase (invoice or receipt);
    - clear photographs of the alleged defect;
    - detailed description of the issue, including location, installation date, and conditions of use;
    - confirmation that installation and maintenance instructions have been followed.
3. Allow the Manufacturer or its appointed representative to:
    - inspect the Product on site, where necessary;
    - request additional documentation or samples.

All claims must be submitted to:

Eurosunservice Sas di Martorelli Francesco (SYNTEAK GROUP)
Via Graz 12, 38121 Trento (ITALY)
VAT: IT10726200016
Email: **sales@synteakgroup.com**
Website: www.edekinternational.com

Failure to provide required documentation or access for inspection may result in rejection of the claim.

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7. Governing Law

This Warranty is governed by and construed in accordance with the laws of **Italy**.
Nothing in this Warranty excludes or limits any mandatory consumer rights provided by applicable Italian or European legislation.

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8. Entire Agreement

This Warranty document constitutes the entire warranty agreement between the Manufacturer and the Customer in relation to E-DEK PRO and supersedes any prior warranty representations, whether written or verbal, relating to the Product.

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9. Acknowledgement

By purchasing and/or installing E-DEK PRO, the Customer acknowledges having read, understood, and accepted the terms of this Manufacturer’s Warranty.